



DAVID GORDON

PRINCIPAL CONSULTANT



RELEVANT EXPERIENCE

David Gordon is a senior executive who leads financial services, banking, and fintech businesses through technology transformations via software, data, and IT infrastructure programs. He most frequently supports clients as an interim CIO, CTO, and Chief Digital Officer, accelerating business value, customer experience, and operational excellence.

During his distinguished career, David served as **Executive VP, Chief Digital and Information Officer** for **Northwestern Mutual**. He led the Digital Product, Engineering, Data / AI, Tech Ops, and Cybersecurity functions for the company's full suite of Insurance, Wealth, and Institutional Investments services.

As **Senior Vice President and Chief Technology and Data Officer** for **USAA Federal Savings Bank**, David led the Technology and Data function for USAA's Digital Bank. He was accountable for technology modernization, evolving to a Data-driven Bank, and strengthening IT Risk and Compliance Management.

He also served as **CTO for Realogy Holdings** (now Anywhere Real Estate), the **Bank of Montreal's Financial Group**, and **Promontory Financial Group**. He has held senior technology positions with **Capital One Financial Services**, **Federal Reserve Bank**, and **Accenture Consulting**.

PERSONAL STATEMENT

I bring extensive experience in leading organizations through complex business and technology transformations, leveraging innovative solutions to drive measurable outcomes. With a career spanning senior leadership roles in both consulting and corporate environments, I excel at developing strategic approaches that enhance efficiency, improve customer satisfaction, and deliver tangible results. Known for fostering collaborative, high-impact teams, I am committed to helping clients unlock their full potential and achieve lasting success.

PRACTICE FOCUS

Technology Strategy Services

- Digitally-enabled transformation strategy development and execution
- Engineering and software development
- Agile, DevOps product and software delivery, and Business to Tech integration
- Data Strategy, Governance and Analytics, Data Science, and Data Engineering including Generative and Traditional Artificial Intelligence
- Technology Operations and Technology Success Delivery
- Third party strategy and execution
- Integration of Corporate acquisitions
- Technology investment portfolio management
- Regulatory compliance and relationship management
- Technology Organization Design, Labor Strategy, Labor Skill transitions
- Corporate Board Governance and Management

SECTOR EXPERIENCE

Banking

- Retail Banking
- Commercial Banking
- Investment Banking
- Digital / Neo-Banking

Financial Services

- Asset Management
- Brokerage Services
- Financial Advisory
- Insurance
- Payment Services
- Private Equity
- Property & Casualty Insurance
- Reinsurance
- Wealth Management

Fintech

- AI & Machine Learning
- Digital Banking Platforms
- Payments Technology
- Lending Platforms
- InsurTech
- WealthTech

EDUCATION

University of Richmond
MBA

University of Indiana
Bachelors, Computer Science

